

King St Music School - Privacy Policy

10/65 Burnett Street, Buderim QLD 4556

Email: kingstmusicschool@gmail.com

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1. Introduction

King St Music School ("we", "us", "our") is committed to protecting the privacy of the personal information we collect from students, parents, guardians, and website visitors. This policy explains what information we collect, how we use it, and how you can contact us about it.

2. Information We Collect

- Contact details: name, email address, phone number, and postal address.
- Student details: age, instrument of interest, and any relevant medical or access information provided to us.
- Payment and invoicing details necessary to bill for lessons.
- Enquiry and waitlist form submissions made through our website.

3. How We Use Your Information

- To schedule, deliver, and invoice music lessons.
- To respond to enquiries and waitlist requests.
- To communicate updates about lessons, terms, or school policies.
- To meet our legal and accounting obligations.

4. Sharing Your Information

We do not sell or rent your personal information. We may share information with teachers directly involved in a student's lessons, and with service providers we use to run the school (such as accounting or scheduling tools), only as needed to provide our services.

5. Data Storage & Security

We take reasonable steps to keep personal information secure and only retain it for as long as necessary for the purposes described in this policy, or as required by law.

6. Your Rights

You may ask us to access, correct, or delete the personal information we hold about you at any time by contacting us at kingstmusicschool@gmail.com.

7. Complaints

If you have a concern about how we've handled your personal information, please contact us first at kingstmusicschool@gmail.com so we can try to resolve it. If you're not satisfied with our response, you can lodge a complaint with the Office of the Australian Information Commissioner (OAIC) at www.oaic.gov.au.

8. Contact Us. King St Music School

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