

King St Music School Payment Terms and Missed Lesson Policy 2024

At King St Music School, we have been affected by rising costs throughout 2023, and into this year. This has resulted in the difficult decision to increase our lesson pricing, effective Term 2, 2024. This will directly affect each of our students and families. We thank you greatly for the support we have received during this time.

Please understand the change in lesson pricing is a result of the increased costs of operating the music school. We strive to provide affordable lessons available to everyone, with equal pricing for every student. Your lesson price includes personalised lesson plans, all instruments provided, and all learning materials. No extra money is required from you to purchase books and music. And no further costs during the term! We also offer at no cost to students in 2024, our school holiday performance (make up) classes, our upcoming mid year solstice celebration, and our annual Christmas party.

Our music school continues to grow, and as a result of this all lessons will now have a GST component included.

Our new lesson pricing, effective April 15 2024 is as below.

Option 1. **Paid in Full**

\$35.00/30 min lesson

\$50.00/45 min lesson

\$70.00/1 hour lesson

\$20.00/30 min lesson with trainee teacher

*inc GST

Each student will be issued an invoice in Week 1 of Term 3. Students will be invoiced in full for a term long booking. Invoices will be based on a students individual Term 3 lesson plan.

If you do not receive your invoice by this time, please let us know, so that the invoice can be resent, and your contact details confirmed.

Option 2.

Casual lesson plan of \$40.00/30 min lesson

*inc GST

Our casual students will pay as they attend each lesson. This is a good option for students looking for flexibility with their lesson time.

Term 3

Effective 8th July, King St Music School is introducing a late payment fee on all invoices. Please be mindful of your invoice due date. Please allow 2-3 days for bank transfers to take place.

Where payment is not received by the due date, a late payment fee of \$20.00 will be generated and will appear on each individual invoice.

Please read our Payment Terms for full conditions and payment options.

We thank you for your understanding, and sincerely ask you to reach out with any questions or feedback you have on lesson pricing.

Sincerely Yours,

King St Music School

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Payment Option 1. Paid in Full

All inclusive Term fee. Term 3 2024
*inc GST

Students will pay in full for the term, the amount shown on their individual invoice.
Payments are to be made in full by the due date on the invoice.

Our pay in full pricing is for a term long booking. Total cost is to secure your lesson time for the term, with payment made for missed lessons. Each student will be issued an invoice in week 1 of the Term, or following their first lesson. Invoices will be based on a students individual lesson plan, and will be for the full term amount.

Payment Option 2.

Casual lesson plan
*inc GST

Students can choose a casual lesson plan with pay as you go pricing. This is a good option for students looking for flexibility with their lesson time. Casual students will be asked to confirm their next attendance. This can be done at the weekly lesson prior. Or we ask you to message your teacher in advance. **Without this communication, your teacher can not ensure your preferred lesson time will be available.**

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Where payment is not received by the due date, a late payment fee of \$20.00 will be generated and will appear on each individual invoice.

In order to meet the needs of all our students and teachers, we need all invoices to be honoured.

Invoice reminders will be issued throughout the term for outstanding amounts. This is to ensure we are all up to date with our payments. We aim to solve any payment disputes as they arise.

Accepted invoice payment methods are direct deposit, card payments in person, cash payments. Card payments in person will incur an additional 1.9% transaction fee.

Bank details:

King St Music School BSB - 034 168 ACC - 619 718 (payment reference student name)

*our individual teachers will supply their own payment details to their students

- Students will not be invoiced for lessons that fall on a public holiday or music school closure
- We continue to operate on pupil free days
- Lesson fees are non refundable or credited
- Separate invoicing will apply throughout school holiday periods

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Missed Lessons

As we are fully booked into 2024, we are unable to schedule make up lessons. Make up lessons for student absence will not be available during Term 3.

Concerning makeup lessons it may be beneficial for Students to consider a casual rate if they know they will be away 2 or more lessons throughout the term e.g. 8 x \$40.00/lesson = \$320.00

If you know you will be away in advance, let us know, and the lesson can be rescheduled. We will try our hardest to work with the student to reschedule the lesson during the term. The number of lessons you can reschedule will be at your teachers discretion. Please note missed lessons will not be rescheduled into the following term.

A make up lesson will only be offered to the student if a teacher is unable to deliver the lesson for any reason.

It is important to us, that students who are unwell, do not attend their music lesson. This is to ensure we all stay safe and well throughout the term. If unable to attend, please provide as much notice as possible before your scheduled music lesson.

What can you do to reduce missed lessons? Opt into our swap list. Join our new group holiday classes. Ask your teacher for some new music to play at home. Have a sibling, parent, or friend attend the lesson.

We welcome any siblings, parents, and friends to your lesson time. In making a full term payment we have secured that lesson time for your use.

Your teacher has planned your lesson in advance, so we do encourage the student to ask for music to play at home. We are happy to email it to you.

Swap List

We are still confirming our swap list into Term 3 2024. The purpose of this is to assist the student in attending lessons weekly.

What is our Swap List? Our swap list will allow students to trade lesson times if they have to miss a lesson and are aware of this in advance. Students who have opted to be on the swap list will receive this list at the beginning of term.

How does it work? We will make a list of student names and their lesson time. This list will only be provided to students who have agreed to be on the swap list. Students can then contact others on the swap list and ask to trade lesson times, for any given week.

We ask all students to respect each others information, and to be considerate when asking for a lesson swap.

You must inform your teacher of any lesson swaps before the lesson. This is to assist us in planning your lesson, as we want you to get the most out of your lesson.